

Before You Start

As part of your Annual Return, you are required to upload workforce information about your provider and services using a set of pre-defined templates.

All templates that apply to your provider and its associated services are available via the 'Workforce Templates' menu.

Important

- * You must only use the templates provided within the 'Workforce Templates' menu.
- * Only the templates provided will be accepted.
- * Completed templates must be uploaded to the relevant sections of your return.

The information you upload will be checked and verified. You will not be able to successfully submit your Annual Return until all required templates have been uploaded and verified.

Please select the language(s) you want to publish the Annual Return in.

If you are a provider who provides or is working towards providing an 'Active Offer' of the Welsh Language, you may wish to complete and submit your Annual Return in both languages. If you select 'Both' all free text questions within the return will be displayed in both Welsh and English. You will be required to enter both the Welsh and English text into the corresponding answer box allowing you to publish the return in both languages.

If you select 'English' all free text questions will be displayed in English only.

If you select 'Welsh' all free text questions will be displayed in Welsh only.

Note: You are able to change the language of publication at any point prior to submission.

In which language(s) do you want to publish the Annual Return?	English
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Provider Details

Provider Information to be published

The following information relates to information CIW held about this provider and its associated services on the 31 March 2026.

This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	SAfER Fostering CIC	
The provider was registered on:	01/10/2020	
The following lists the provider conditions:	There are no imposed conditions associated to this provider	
The regulated services delivered by this provider were:	SAfER Fostering	
	Service Type	Fostering Service
	Type of Care	None
	Approval Date	01/10/2020
	Responsible Individual(s)	Alison Douglas
	Manager(s)	Alison Douglas
	Service Conditions	SAfER Fostering CIC is registered to provide a Fostering Service in Wales. The responsible individual for this service is Alison Sarah Douglas

Provider Profile

We want to ensure the information held by CIW on the legal register is accurate and up to date. Please check the following information about the provider and answer all questions.

Provider Name	SAfER Fostering CIC
Is the Provider Name correct?	Yes
Note: If the name of the provider has changed due to a change of legal entity, you must contact the CIW Registration Team immediately on 0300 7900 126 and select Option 1, when prompted to do so.	

Registered provider's primary address:	140 Inglestone Road, Wickwar, Wotton-under-edge, GL12 8PJ
Is the registered provider's address correct?	Yes
Note: If the address of the organisation has changed due to a change of legal entity, please contact the Registration Team on 0300 7900 126 and select Option 1, when prompted to do so.	

The information displayed below details your service provider's contact details and preferred language of communication. Please check the information held by CIW is correct.

Please Note: If the information is incorrect you will be unable to edit this information directly here. Please answer 'No' to 'Are the provider telephone number, email address and preferred language of communications correct?' and follow the onscreen instructions to update your provider profile.

Provider Telephone Number	02921 690466
Provider Telephone Number	enquiries@saferfostering.org.uk
Do you agree to receive correspondence and legal notices via this e-mail address?	Yes
Preferred language of communication for telephone calls	English
Preferred language of written communication (including emails and letters)	English
Website address	www.saferfostering.org.uk
Are the provider telephone number, email address and preferred language of communications correct?	Yes

The following sets out a list of organisation officers associated with your organisation as registered with Companies House i.e. Directors, Trustees.

	Alison Douglas (Other) Sarah Naish (Other) Sarah Dillon (Other)
Is the list of organisational officers correct?	Yes

The following sets out the conditions that CIW have imposed upon your registration. Imposed conditions are in addition to the standard conditions for example reduced capacity numbers.

The conditions imposed upon the service provider	The service provider must notify the Welsh Ministers of any circumstances under which the provider no longer meets the not-for-profit requirements under section 6A (1) of the Registration and Inspection of Social Care (Wales) Act, as amended by the Health and Social Care (Wales) Act 2025.
Is the above information correct?	Yes

The following lists all regulated services the service provider is registered to provide

Name of Service	1st Line of Address	Service Type
SAfER Fostering	Aspire Suite 4, Building 2	Fostering Service
Is the list of regulated services correct?		Yes

Training and Workforce Planning

Information about training and workforce planning.	
Please Note! When adding information to text fields, please ensure that you do not include any inflammatory language, personal data or information about individual people by which they can be identified, either by name or any other identifying factors. For guidance on what is personal data and identifying factors, please see the guidance on the Information Commissioner website.	
Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider. If available, this field has been pre-filled with last year's Annual Return data. Please review the information and make any necessary changes.	All unqualified staff complete the Level 2 CACHE Award in Therapeutic Fostering. SWs complete L4 Trauma Informed Practice. Support workers train in Life Story Work. Supervision and appraisal processes identify additional courses and a CPD Plan documents this. Staff are also attend all therapist led training jointly with foster parents. In addition, staff are provided with Staff Reflective Groups facilitated by the attachment therapist.
Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider. If available, this field has been pre-filled with last year's Annual Return data. Please review the information and make any necessary changes.	It's important that we recruit staff that have a basic understanding trauma and therapeutic parenting. They must be committed to this approach (interview questions reflect this). Staff are attracted through word of mouth and adverts via social media. This year we have appointed two child support workers. In order to promote retention, the agency is an accredited 4day week employer (no loss of pay). Staff also have access to our therapist for personal use.

People at the provider

Use this section to upload the workforce information about people who work at the provider. It is important that the workforce information you provide is only about those people working in Wales. The templates you must use are available from 'Workforce Templates' under the 'Help and Support' menu. Only these templates will be accepted when submitting workforce information about people who work at the provider.	
Please upload the workforce information for this provider	ciw_ar2026_providerworkforce_nonla_en (2).xlsx

Service Profile

Service Details

We want to ensure the information held by CIW on the legal register is accurate and up to date. Please check the following information about the service and answer all questions.	
Name of Service	SAfER Fostering
Is the registered service name correct?	Yes

The information displayed below details your service's contact details, agreed consent and preferred language of communication. Please check the information held by CIW is correct.

PLEASE NOTE: if the information is incorrect you will be unable to edit this information directly here. Please answer 'No' to 'Are the service's contact details, agreed consent and preferred language of communication correct?' and follow the onscreen instructions to update your service profile.

Primary address from where the service is being delivered from is:	Aspire Suite 4, Building 2, Eastern Business Park, St Mellons, Cardiff, CF3 5EA
Additional addresses from which the service delivered from:	
Service Telephone Number	02921690466
Service Contact Email Address	enquiries@saferfostering.org.uk
Website address	www.saferfostering.org.uk
What is the main language through which the service is provided?	English
Other languages used in the provision of the service	Welsh
Non-verbal communication methods used at the service	
What is your preferred language of Inspection?	English
What is your preferred language for your published inspection report?	English

Are the service's address, contact details, agreed consent and preferred language of communication correct?	Yes
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People At The Service

List of the designated Responsible Individual(s) for this regulated service.	
Responsible Individual(s)	Alison Douglas
Are the Responsible Individuals correct?	Yes

List of service manager(s) for this regulated service	
Service Managers	Alison Douglas
Are the service managers correct?	Yes

The total number of full time equivalent posts at the service (as at 31 March)	11
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Use this section to upload the workforce information about people who work at this service. The templates you must use are available from 'Workforce Templates' under the 'Help and Support' menu. Only these templates will be accepted when submitting workforce information about people who work at the service.	
Please upload your complete 'Service Workforce'	ciw_ar2026_serviceworkforce_en (1).xlsx

The most recent Statement of Purpose was submitted to CIW on	07/04/2026
Does CIW currently have your most up to date Statement of Purpose?	Yes

Service Provision

People Supported

How many children were supported by the service during the last financial year?	36
How many foster families were supported by the service during the last financial year?	22
How many people were being provided care and support by the service as at 31 March?	28

Complaints

Service complaints and arrangements for consulting people who use the service	
Total number of formal complaints made during the last financial year	2
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	1
Number of complaints not upheld	1
Is the information about complaints correct?	Yes
Please Note! When adding information to text fields, please ensure that you do not include any inflammatory language, personal data or information about individual people by which they can be identified, either by name or any other identifying factors. For guidance on what is personal data and identifying factors, please see the guidance on the Information Commissioner website.	
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?. If available, this field has been pre-filled with last year's Annual Return data. Please review the information and make any necessary changes.	Children are seen in person by the supervising social worker, and where appointed, the child support worker or social work assistant. Children are seen alone and given the opportunity to talk about how they are feeling and comment on any aspect of the service as appropriate. Children are also consulted routinely for the foster parent's annual review. At Safer, we are conscious that looked after children do not respond well to repeated requests for feedback or requests to complete a long form. Staff therefore use a more informal and creative approach so that children's views can be captured. Children's events take place which provide an opportunity to hear children's views, wishes and feelings and will be planned for the coming year. The RI attends whenever possible to speak to children and young people.

Statement of Compliance

Set out your statement of compliance with regulations made under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016 (the 2016 Act) by selecting the most appropriate statement.

Inspected - Delivering Quality Care

During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

In accordance with the Regulated Services (Annual Returns) (Wales) Regulations 2017 only the Responsible Individual designated for the Service can complete the Service Declaration. Where this is not possible, then another Responsible Individual within the Service Provider (or another organisational officer not designated as the RI) will need to indicate this fact within the Service Declaration for that Service. Online assistants are not permitted to complete the declarations.

If for any reason you are unable to complete the declaration section e.g. there are no Responsible Individuals or organisation officers associated to the service with the requisite permissions, please contact the support team on 0300 7900 126 and select Option 4, when prompted to do so

Please Note! The declaration for this service has been completed. You will be required to complete the declaration again if any details change within your Annual Return.



I declare that I have read and agree with the information contained in this Annual Return relating to the service for which I have been designated as the Responsible Individual

Disclaimer

IMPORTANT

This PDF provides an opportunity to review the content of your draft Annual Return before formal submission. The Annual Return is only deemed as submitted once the 'Declare and Submit' section of the webform has been completed and the return formally submitted.